

WARRANTY CLAIM

Please note that only approved returns with an RMA number will be accepted and processed. To receive an RMA number, please send this completed form to quality@rivacold.de, then the faulty goods can be sent to us **under indication of this RMA number.**

CUSTOMER DATA

Customer Number:

Company Name:

Contact Person : ☐ Mr. ☐ Ms.

Street

Zip Code / City

Country:

Tel:

E-Mail:

SHIPPING ADDRESS

Company Name:

Contact Person : ☐ Mr. ☐ Ms.

Street

Zip Code / City

Country:

Tel:

E-Mail:

RIVACOLD PRODUCT

Manufacturer ☐ Dixell ☐ Rivacold ☐ Pego

Serial number or production date

Quantity Model/Type

Rivacold CI Invoice Number.: Date:

In the case of a part from a RIVACOLD plant, please complete the data of the plant:

Plant:

Serial Number:

To be completed for RIVACOLD and THERMOCOLD product groups:

Proof of maintenance for products delivered more than one year ago

☐ Maintenance of the system carried out, proof is enclosed ☐ No maintenance

Detailed error description / description of the problem / reason for return delivery:

Annex / Pictures ☐

Place / Date

Signature

Applicable are the most current AGB. They are available at www.rivacold.de or on request by fax or mail.